STAR LIMS ™

HOSTING SERVICES
Let us manage your LIMS, so you can focus on running your laboratory

OVERVIEW

Abbott Informatics is pleased to offer Hosting Services to host your STARLIMS installation, which provides the virtually worry-free, cost-effective reliability of a cloud-based solution, for a monthly subscription fee. Abbott Informatics Hosting Services provides a secure application environment consisting of powerful server and storage technologies, managed by Abbott Informatics and accessible to customers via a web browser.

With Abbott Informatics Hosting Services, you do not have to purchase hardware, install software, or manage your system infrastructure. Utilizing our Hosting Services allows you to be more productive and cost-efficient by allowing you to concentrate on what matters most—your business. Hosting Services provides you with:

- A public or private cloud offering hosted on AWS (Amazon Web Services)
- All Infrastructure Software Licensing
- Application high availability of 99.9%
- Development, Test and Production application environments
- Infrastructure maintenance including installation, patch management, and malware protection
- System monitoring, notifications, etc.
- Database maintenance, backup, and retention services
- Disaster Recovery (Recovery Time Objective 4 hours and Recovery Point Objective 15 minutes)
- HIPAA compliance for regulated customers

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Lightning-Fast Dependability

Often, companies are challenged to deploy systems within short timelines, and those challenges can be exacerbated by having to contend with equipment and personnel resourcing needs. Leveraging Abbott Informatics Hosting Services drastically reduces the time required to begin a project. There is little time spent navigating the budgetary process for hardware purchases or identifying IT support resources to staff the project.

Reliable System Stability, Virtually Carefree Maintenance, and Continuous Optimization

We will ensure your system is ready and available when you are. Our DBAs will monitor your system's performance and keep your systems tuned, while our IT experts will ensure system updates and patches are installed and up to date. Our disaster recovery plan provides a separate backup data center, with a recovery time objective of 4 hours and recovery point objective of maximum 15 minutes.

Security and HIPAA Compliance

One of the concerns about data transmitted or maintained in the cloud pertains to data security. Abbott Informatics Hosting Services encrypts data in transit and at rest so that you can be assured that your data is safe and secure. We also offer a HIPAA compliant option that meets all HIPAA regulatory requirements.
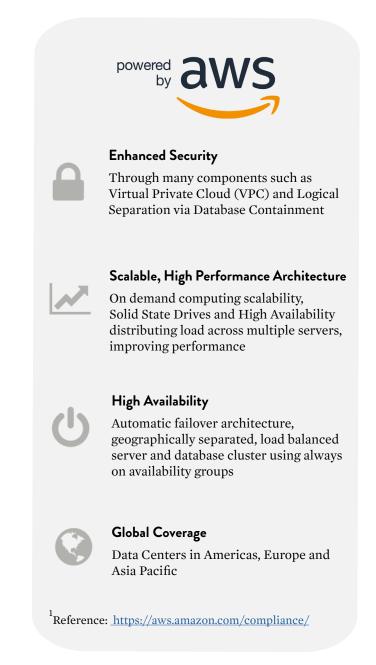
Dynamic Environment

As your business needs evolve, so do your computational needs. Abbott Informatics Hosting Services will adapt your CPU, memory, storage, and throughput requirements to meet your needs. Gone are the days when changing needs meant changing hardware and serious impact to your users. Hosting Services allows you to start with what you need now and expand as your business grows.

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CLOUD INFRASTRUCTURE

Powered by Amazon Web Services

Leading Provider of Cloud Infrastructure, with Global Availability. AWS has millions of Active Customers and compliance with multiple standards[1].

powered by **aws**

Enhanced Security

Through many components such as Virtual Private Cloud (VPC) and Logical Separation via Database Containment

Scalable, High Performance Architecture

On demand computing scalability, Solid State Drives and High Availability distributing load across multiple servers, improving performance

High Availability

Automatic failover architecture, geographically separated, load balanced server and database cluster using always on availability groups

Global Coverage

Data Centers in Americas, Europe and Asia Pacific

[1]Reference: https://aws.amazon.com/compliance/

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